

# GstarCAD stand-alone version online deactivation, 2018 - 2022

1383 kbadmin October 9, 2021 [Activate / Deactivate](#) 0 5615

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If the GstarCAD is installed on the computer without internet access or an internal error may cause by the firewall or any blocked by security service.

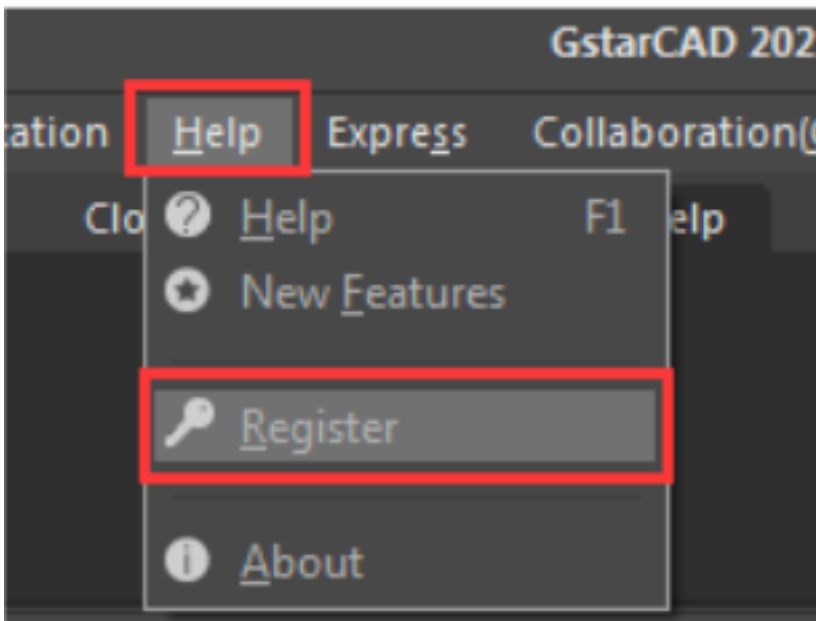
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## Standalone License Key Return

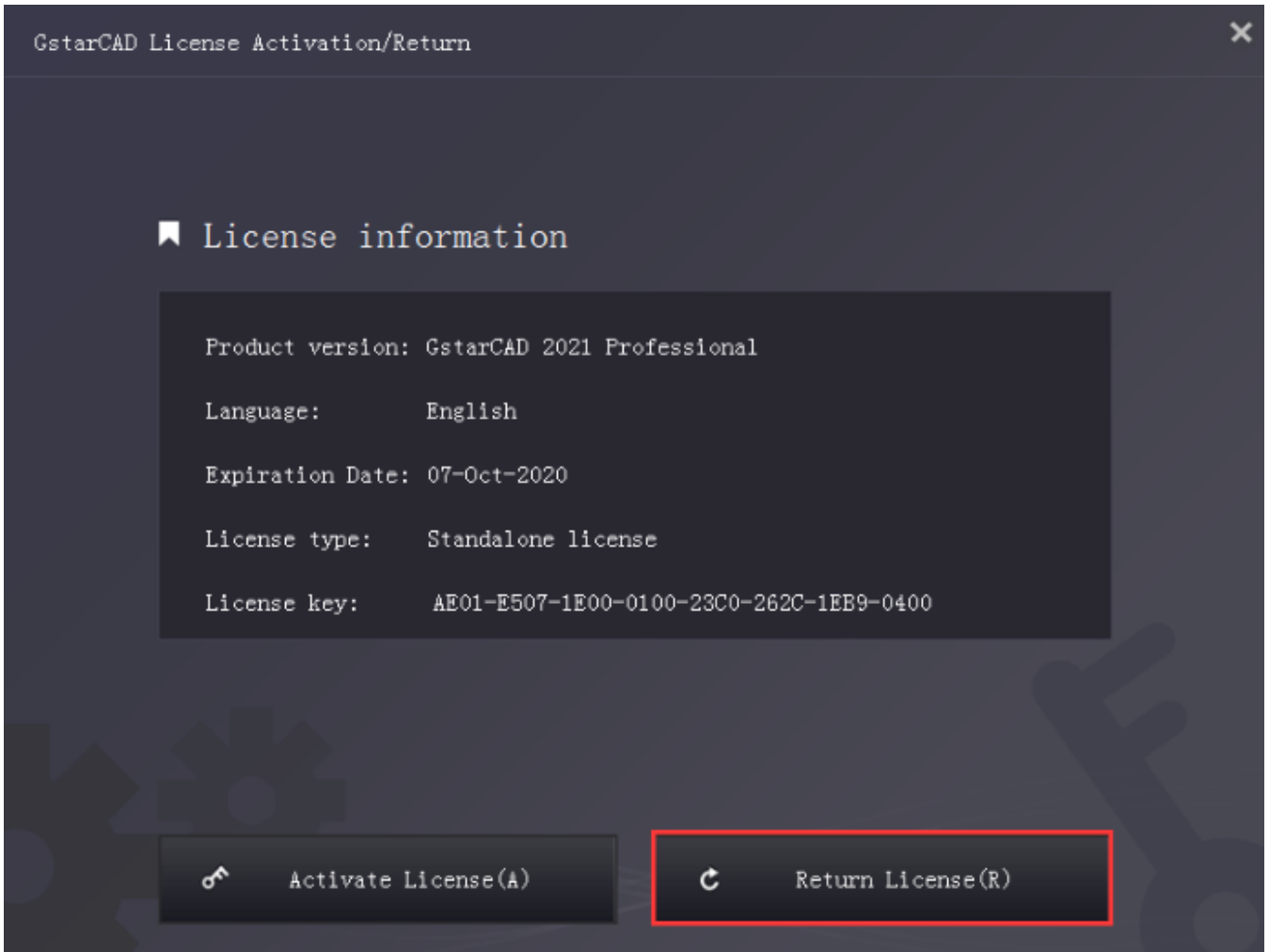
When you are going to change another computer or upgrade your system, to ensure you can use this software again after you changing the system, you need to return license before you change your system, hard disk, or main board.

**Online Return:** Make sure your computer connect to the internet. You can return your license key online

**Manual Return:** There is no need of internet connection. You can manually return your license key



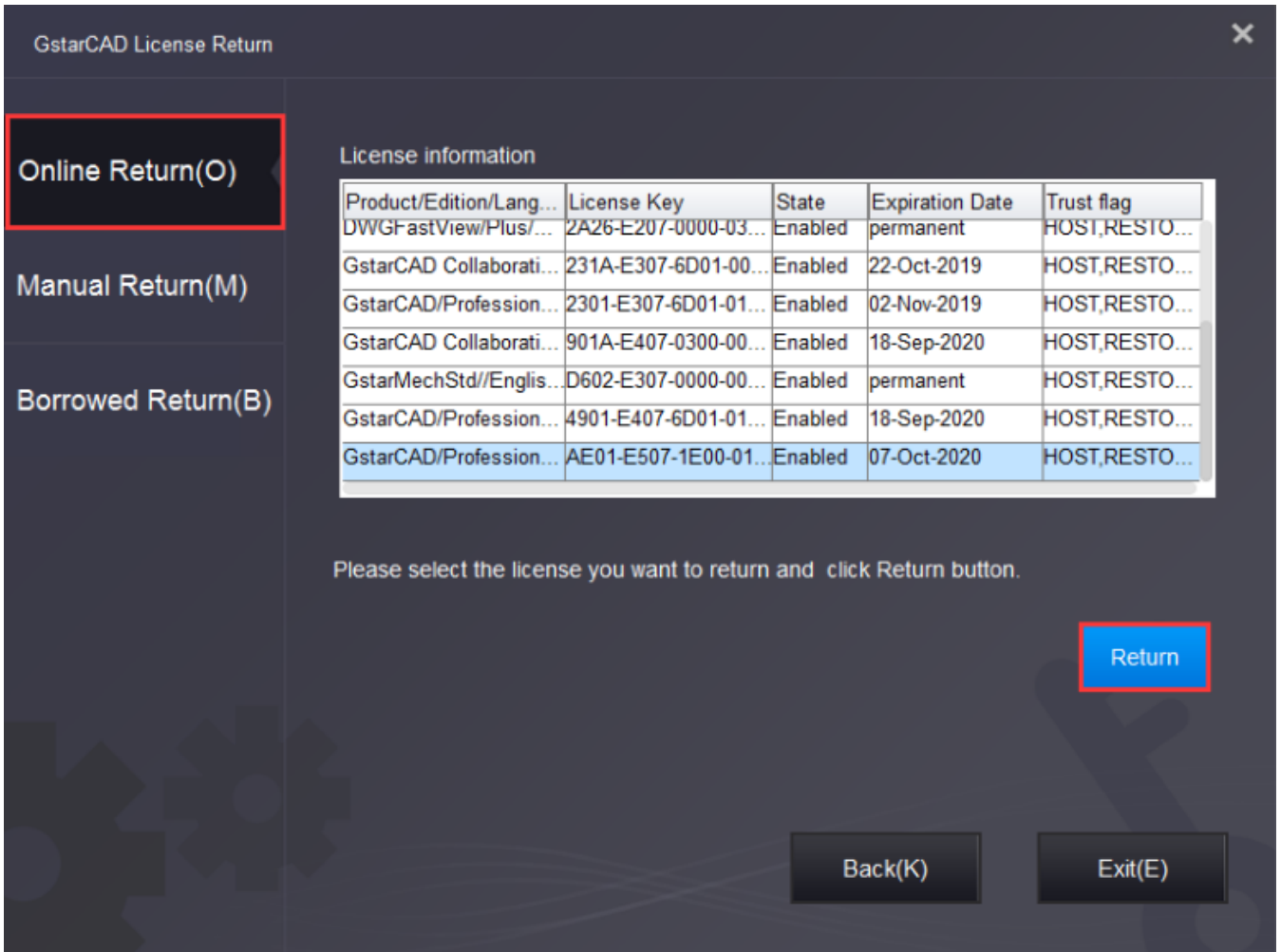
Then the following window opens and clicks the **Return** button.



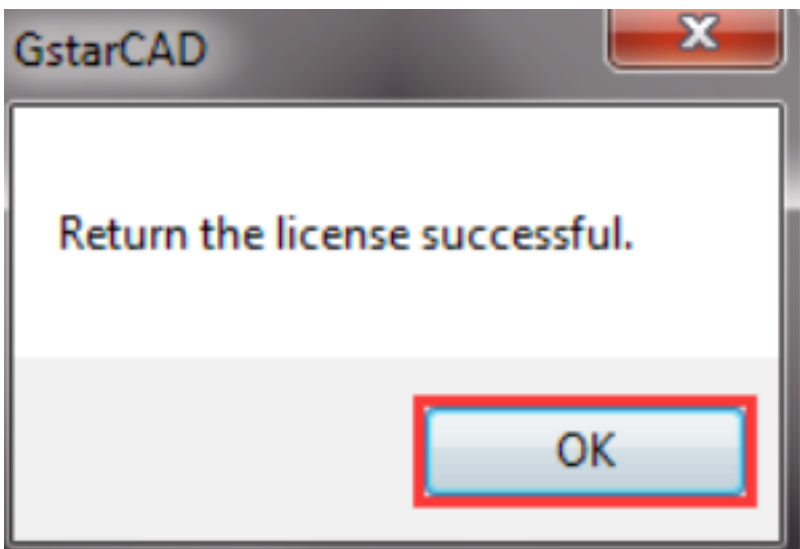
## Online Return

Instruction: make sure your computer connects to the internet.

1. Click Online Return (O) and select the license which you want to return and click the **Return** button.



2. After a few seconds, the "Return the license successful" window opens. Click OK button to close the window. Then you can see the license you have selected to return has disappeared from License information.



Online URL: <https://www.kb2.gstarcad.com.my/article.php?id=1383>