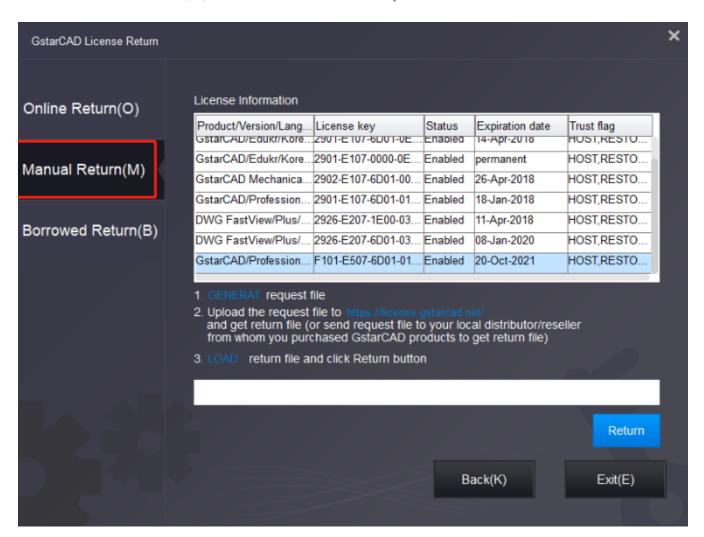
## GstarCAD stand-alone version offline deactivation, 2018 - 2022

1384 kbadmin October 9, 2021 Activate / Deactivate 0 2784

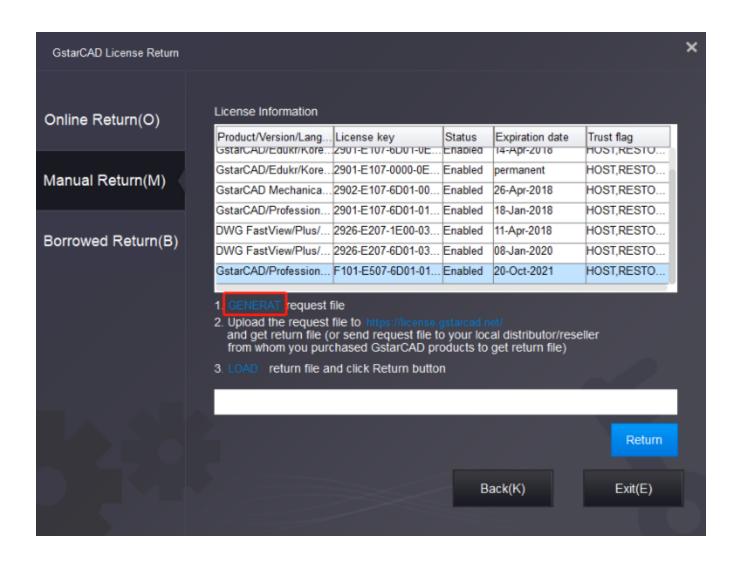
## Manual Return

If your computer is not connected to the internet, you can return the license key manually.

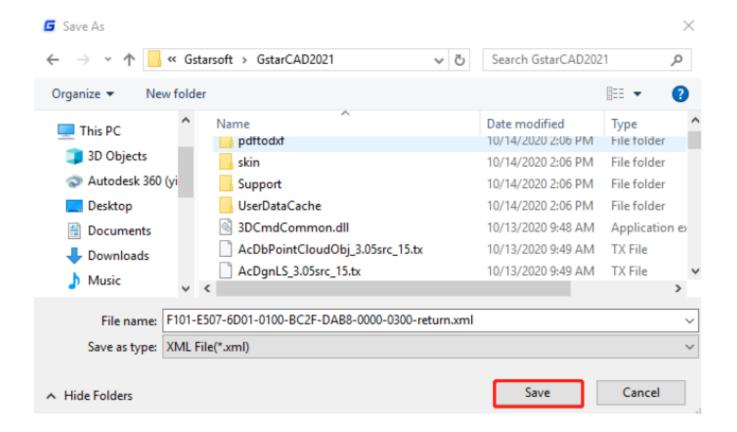
1, Click Manual Return (M) and select the license which you want to return.



2. Click **GENERATE** button to get the Request file



3. **Save** the Request file with the extension -return.

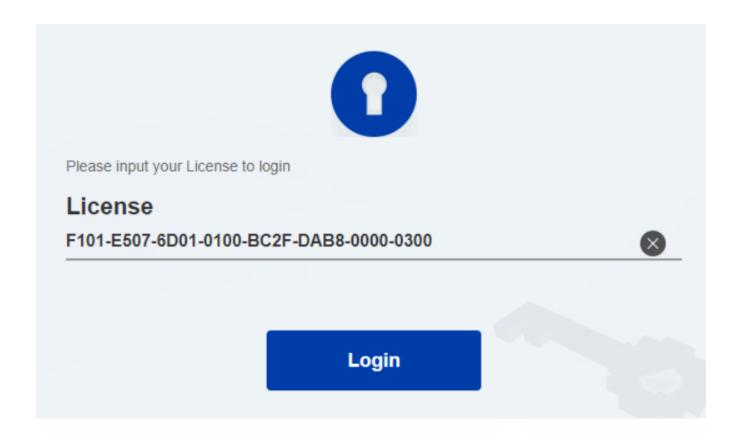


- 4. Click the **OK** button after the Request file is saved.
- 5. There are 2 ways to return the license

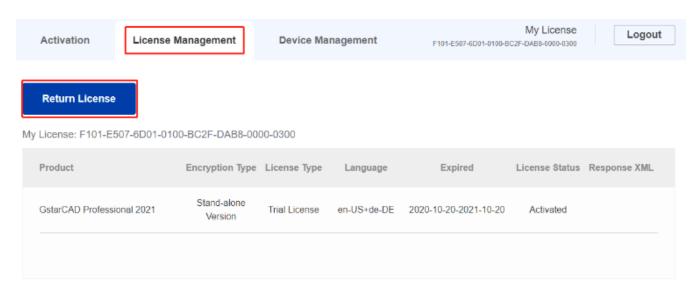
## Online Service

You can access GstarCAD online service center from any computer with an internet connection to download the license file.

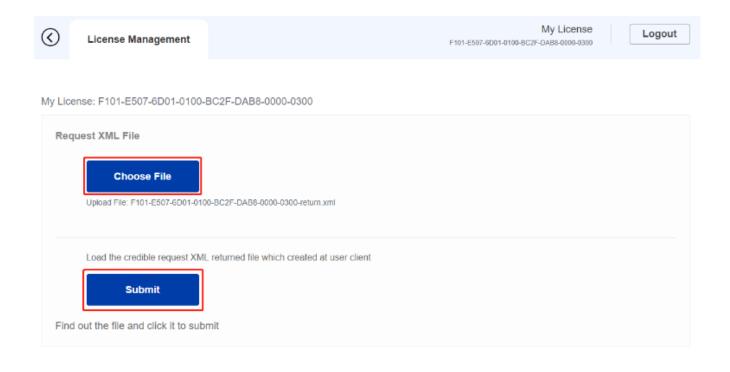
1. Access the link https://license.gstarcad.net/and login with the license key you get from GstarCAD.



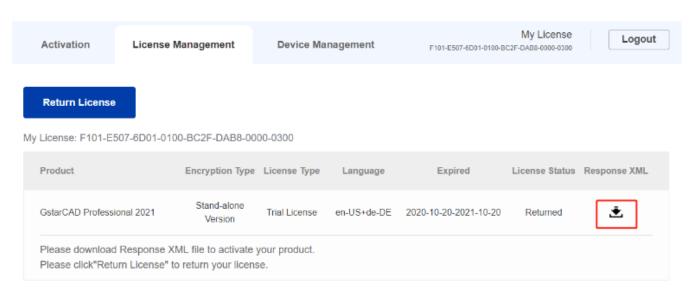
2, Click the **License Management** tab and click the **Return License** button



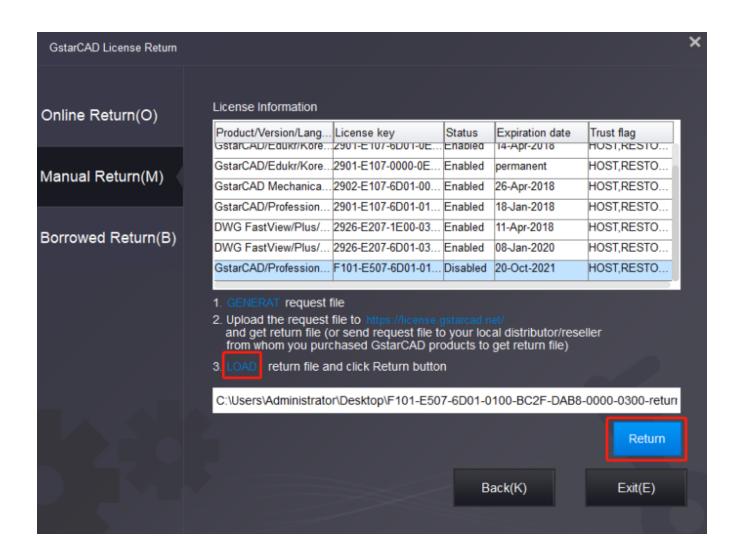
3. Choose the request XML file you saved and Click Submit button to upload the request file



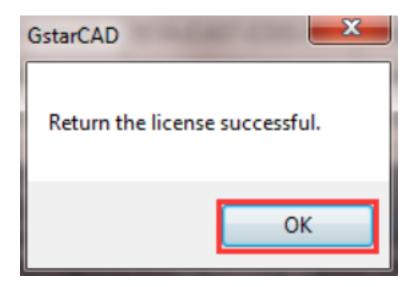
4. Download the Response XML from the License Management tab



5.Go back to GstaCAD license Manager, Click.**LOAD** to load the -resp-return.xml file and click the **Return** button to return GstarCAD authorization.



6, Then you can see the license key disappeared in the License Information list.



Online URL: <a href="https://www.kb2.gstarcad.com.my/article.php?id=1384">https://www.kb2.gstarcad.com.my/article.php?id=1384</a>