

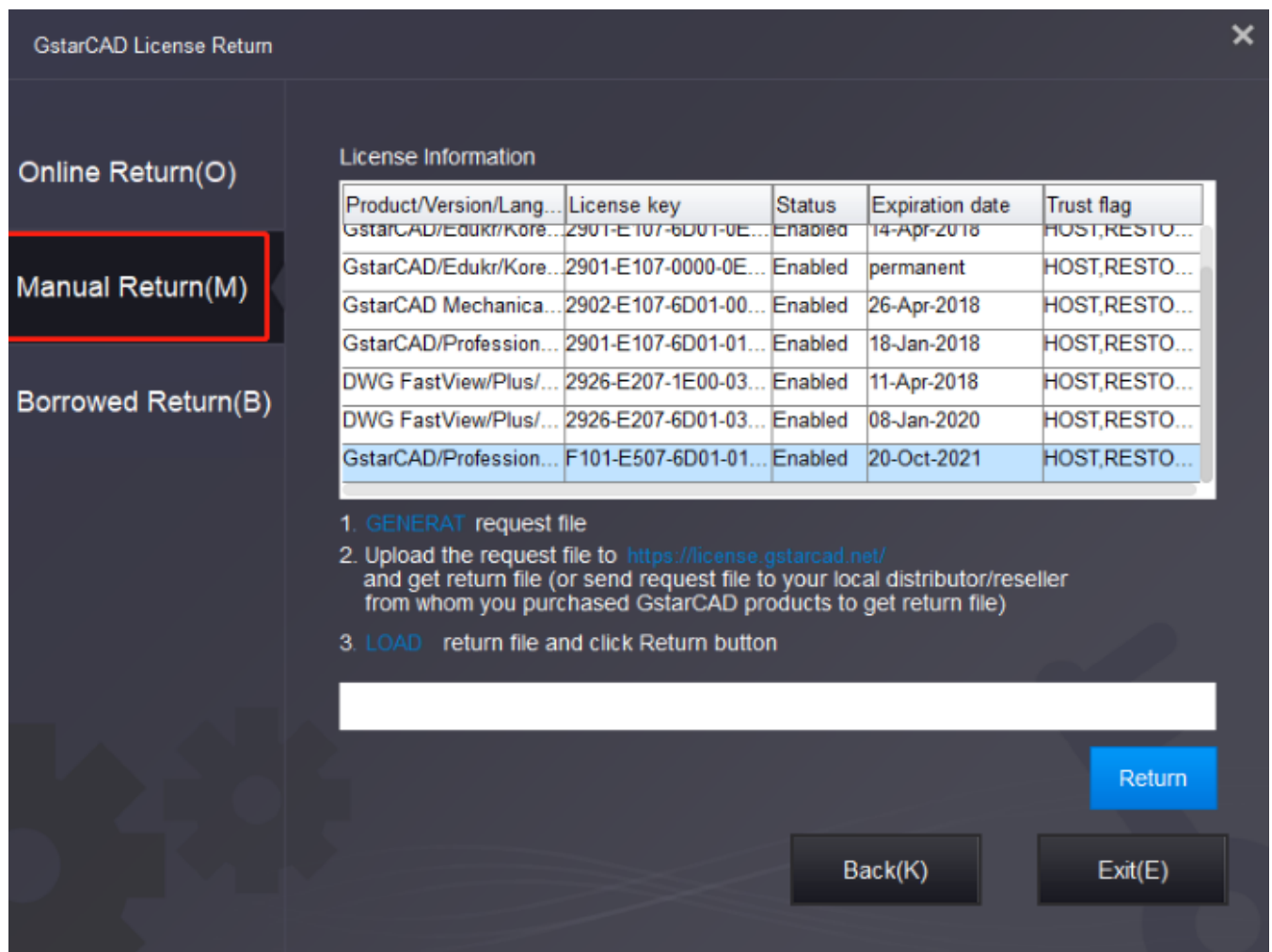
# GstarCAD stand-alone version offline deactivation, 2018 - 2022

1384 kbadmin October 9, 2021 [Activate / Deactivate](#) 0 2187

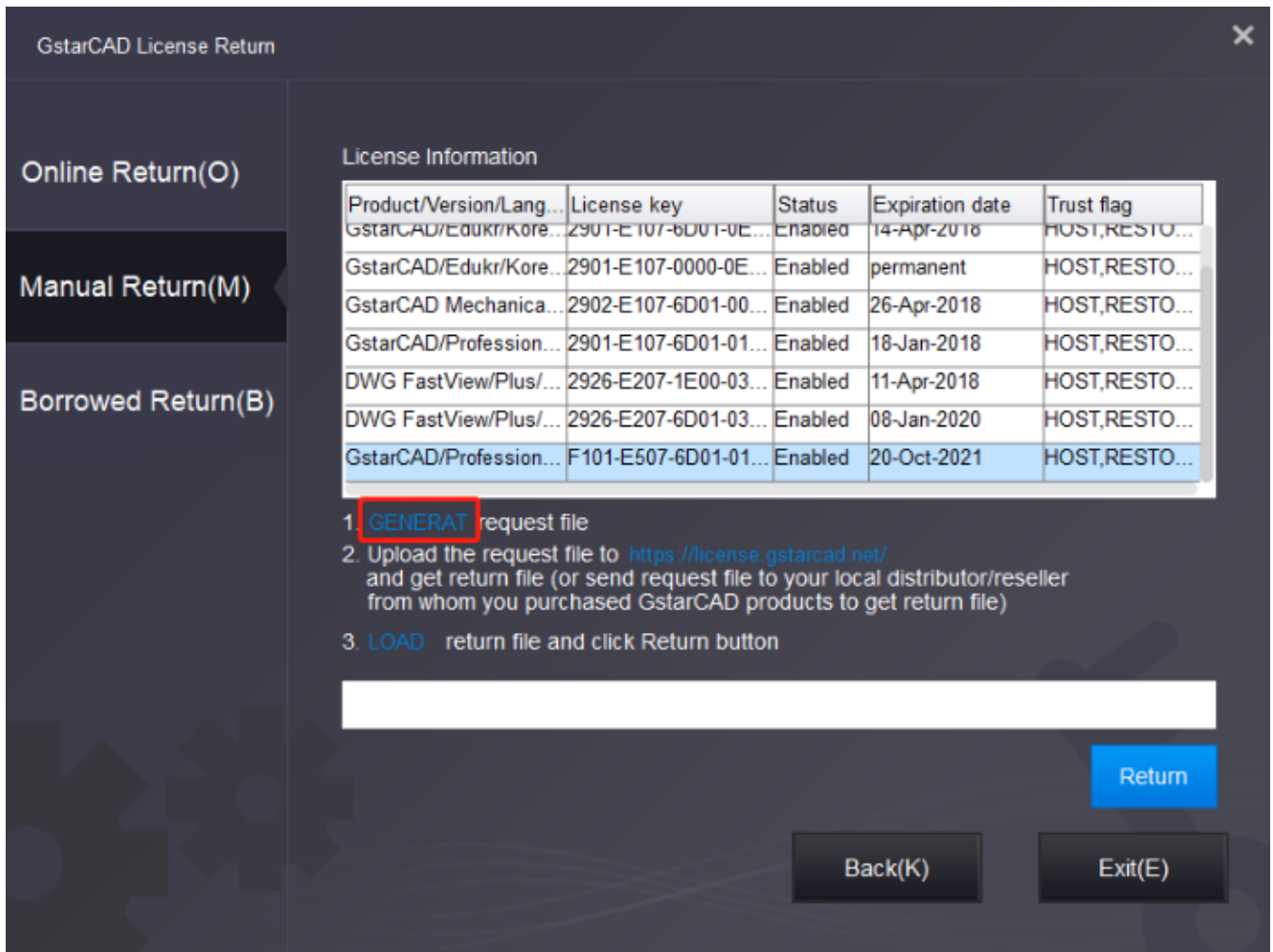
## Manual Return

If your computer is not connected to the internet, you can return the license key manually.

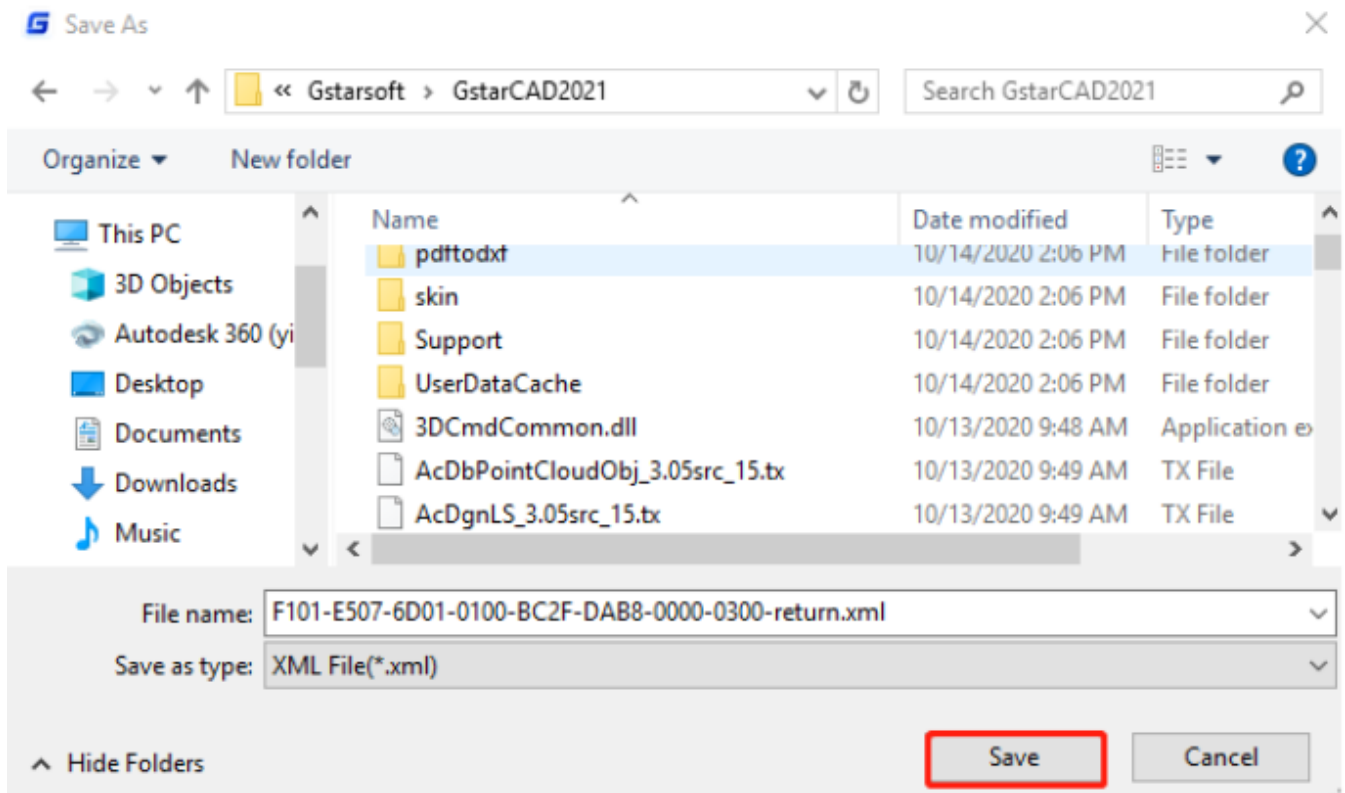
1, Click **Manual Return (M)** and select the license which you want to return.



2. Click **GENERATE** button to get the Request file



3. Save the Request file with the extension -return.



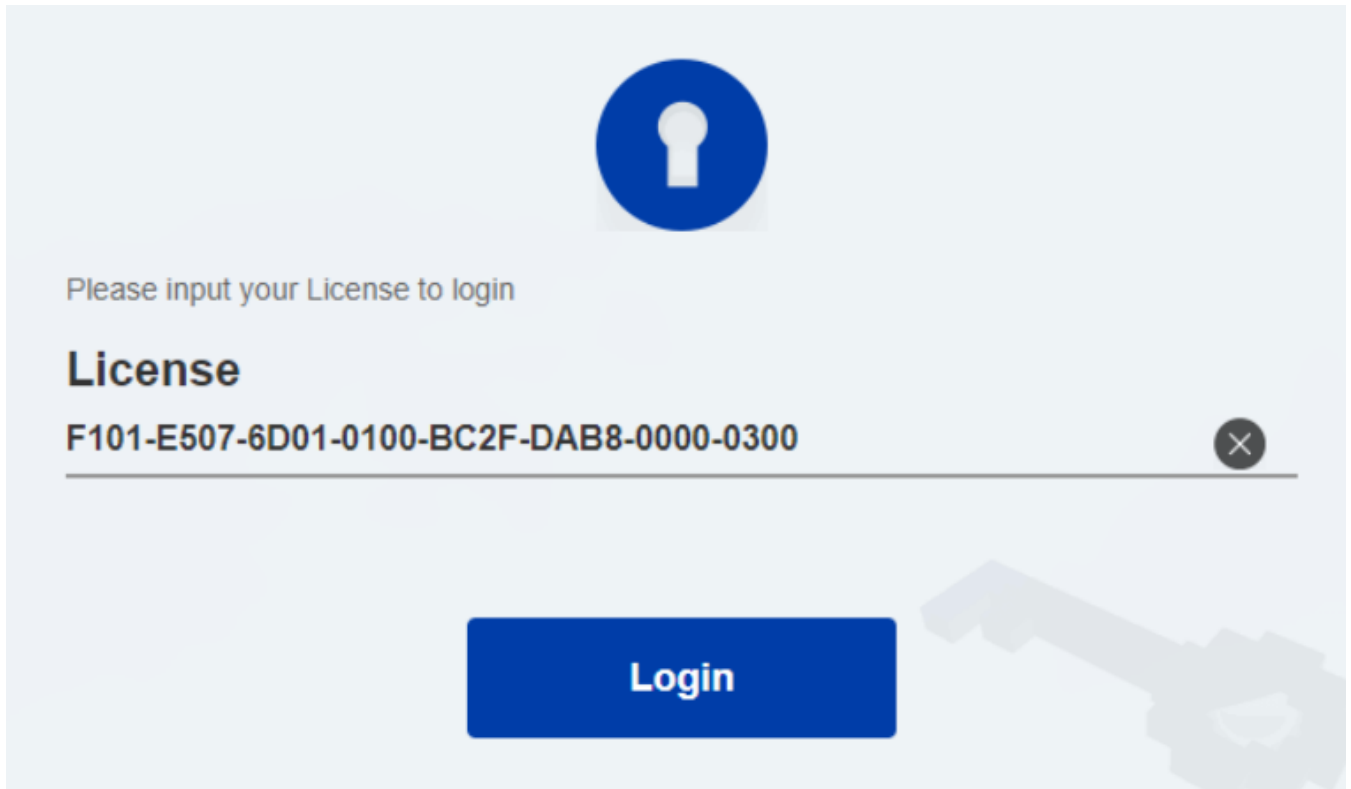
4. Click the **OK** button after the Request file is saved.

5. There are 2 ways to return the license

## Online Service

You can access GstarCAD online service center from any computer with an internet connection to download the license file.

1. Access the link <https://license.gstarcad.net/> and login with the license key you get from GstarCAD.



2, Click the **License Management** tab and click the **Return License** button

[Activation](#)[License Management](#)[Device Management](#)

My License  
F101-E507-6D01-0100-BC2F-DAB8-0000-0300

[Logout](#)

[Return License](#)

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

Product	Encryption Type	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2021	Stand-alone Version	Trial License	en-US+de-DE	2020-10-20-2021-10-20	Activated	

3. Choose the request XML file you saved and Click **Submit** button to upload the request file

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

Request XML File

Choose File

Upload File: F101-E507-6D01-0100-BC2F-DAB8-0000-0300-return.xml

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Load the credible request XML returned file which created at user client

Submit

Find out the file and click it to submit

4. Download the Response XML from the License Management tab

Activation
License Management
Device Management

My License  
F101-E507-6D01-0100-BC2F-DAB8-0000-0300

Logout

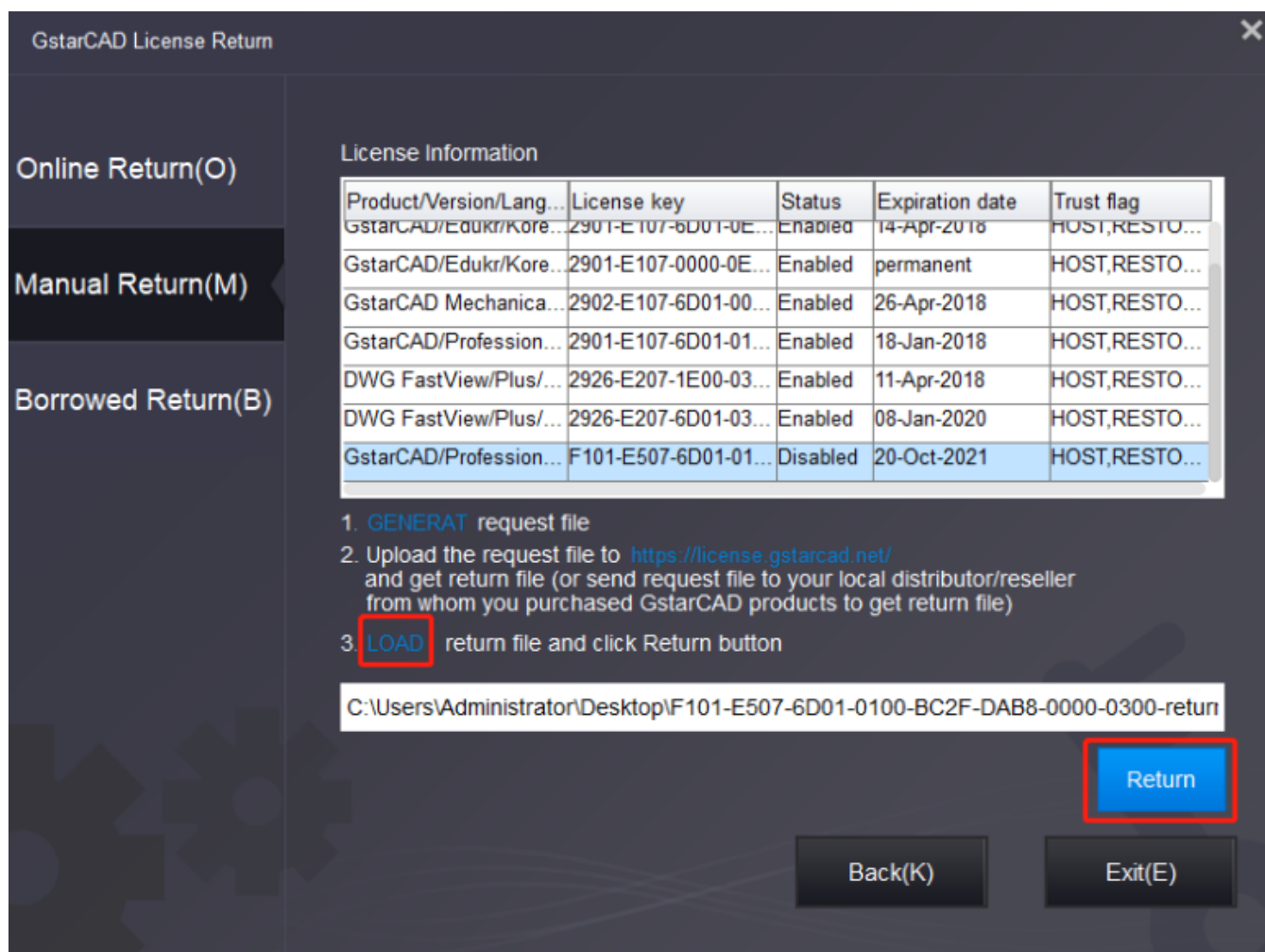
Return License

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

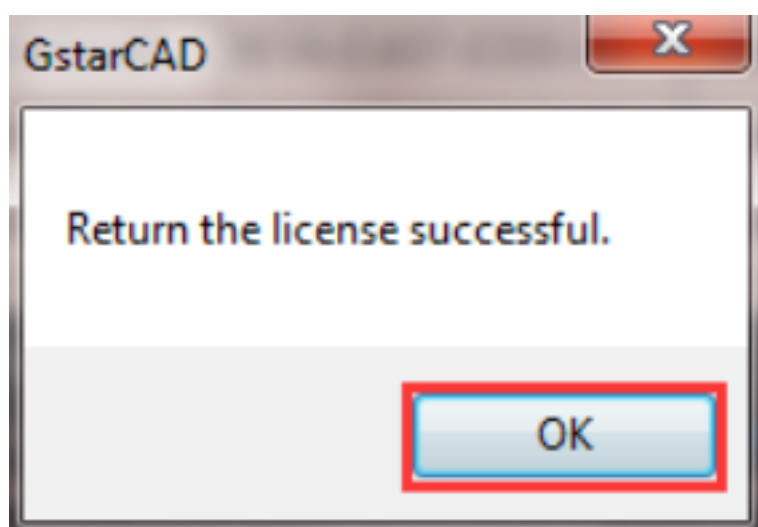
Product	Encryption Type	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2021	Stand-alone Version	Trial License	en-US+de-DE	2020-10-20-2021-10-20	Returned	

Please download Response XML file to activate your product.  
Please click"Return License" to return your license.

5.Go back to GstaCAD license Manager, Click.**LOAD** to load the -resp-return.xml file and click the **Return** button to return GstarCAD authorization.



6, Then you can see the license key disappeared in the License Information list.



Online URL: <https://www.kb2.gstarcad.com.my/article.php?id=1384>