

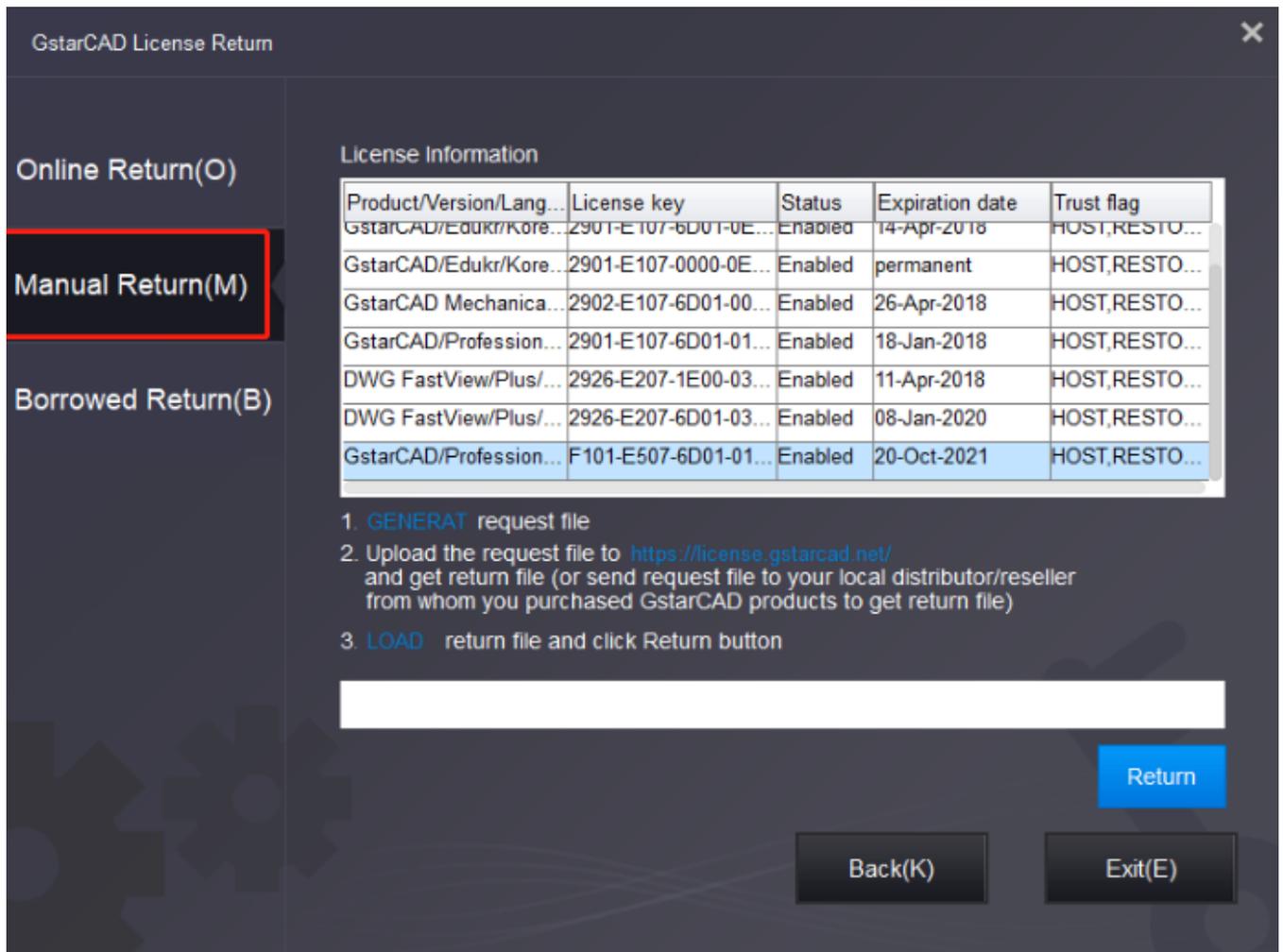
GstarCAD stand-alone version offline deactivation, 2018 - 2022

1384 kbadmin October 9, 2021 [Activate / Deactivate](#) 0 3170

Manual Return

If your computer is not connected to the internet, you can return the license key manually.

1, Click **Manual Return (M)** and select the license which you want to return.



2. Click **GENERATE** button to get the Request file

GstarCAD License Return

Online Return(O)

Manual Return(M)

Borrowed Return(B)

License Information

Product/Version/Lang...	License key	Status	Expiration date	Trust flag
GstarCAD/Edukr/Kore...	2901-E107-6D01-0E...	Enabled	14-Apr-2016	HOST,RESTO...
GstarCAD/Edukr/Kore...	2901-E107-0000-0E...	Enabled	permanent	HOST,RESTO...
GstarCAD Mechanica...	2902-E107-6D01-00...	Enabled	26-Apr-2018	HOST,RESTO...
GstarCAD/Profession...	2901-E107-6D01-01...	Enabled	18-Jan-2018	HOST,RESTO...
DWG FastView/Plus/...	2926-E207-1E00-03...	Enabled	11-Apr-2018	HOST,RESTO...
DWG FastView/Plus/...	2926-E207-6D01-03...	Enabled	08-Jan-2020	HOST,RESTO...
GstarCAD/Profession...	F101-E507-6D01-01...	Enabled	20-Oct-2021	HOST,RESTO...

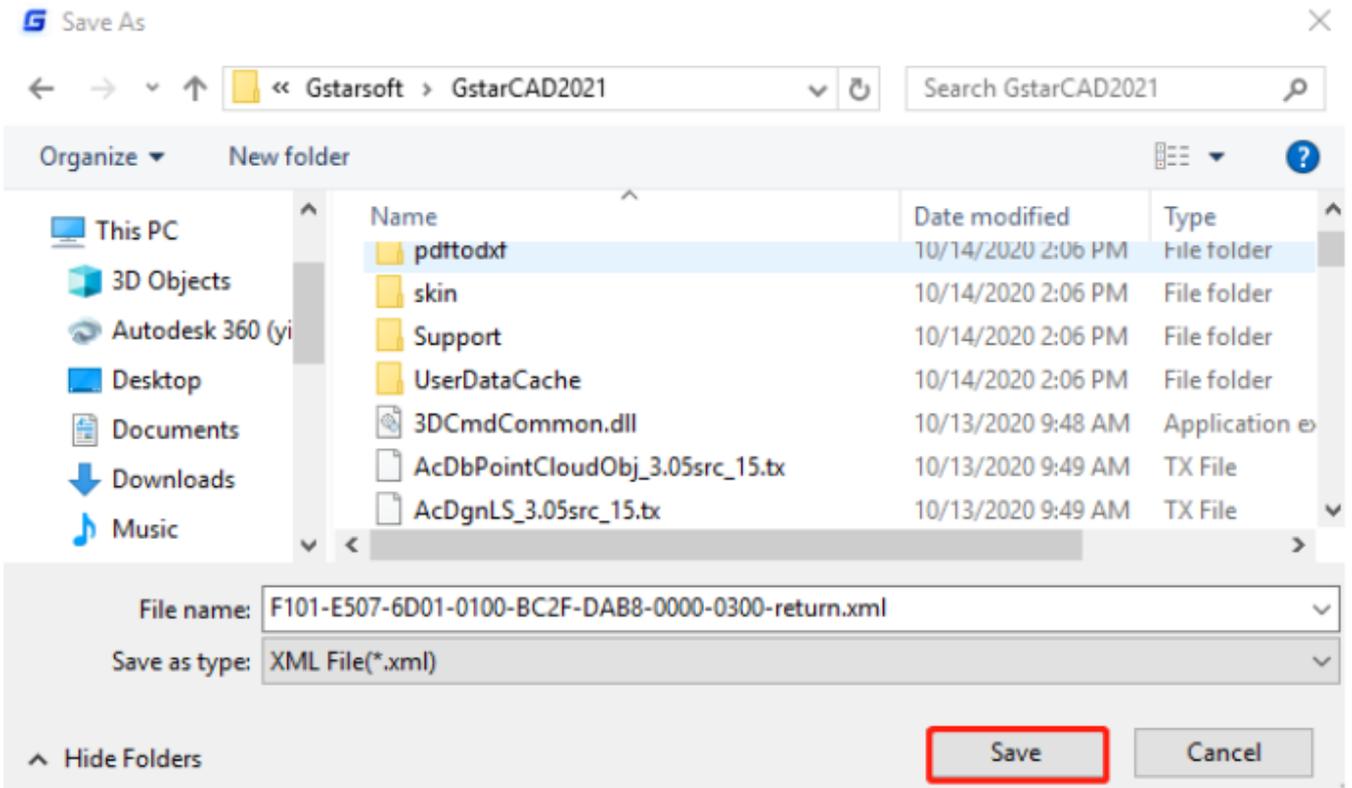
1. **GENERAT** request file
2. Upload the request file to <https://license.gstarcad.net/> and get return file (or send request file to your local distributor/reseller from whom you purchased GstarCAD products to get return file)
3. **LOAD** return file and click Return button

Return

Back(K)

Exit(E)

3. Save the Request file with the extension -return.



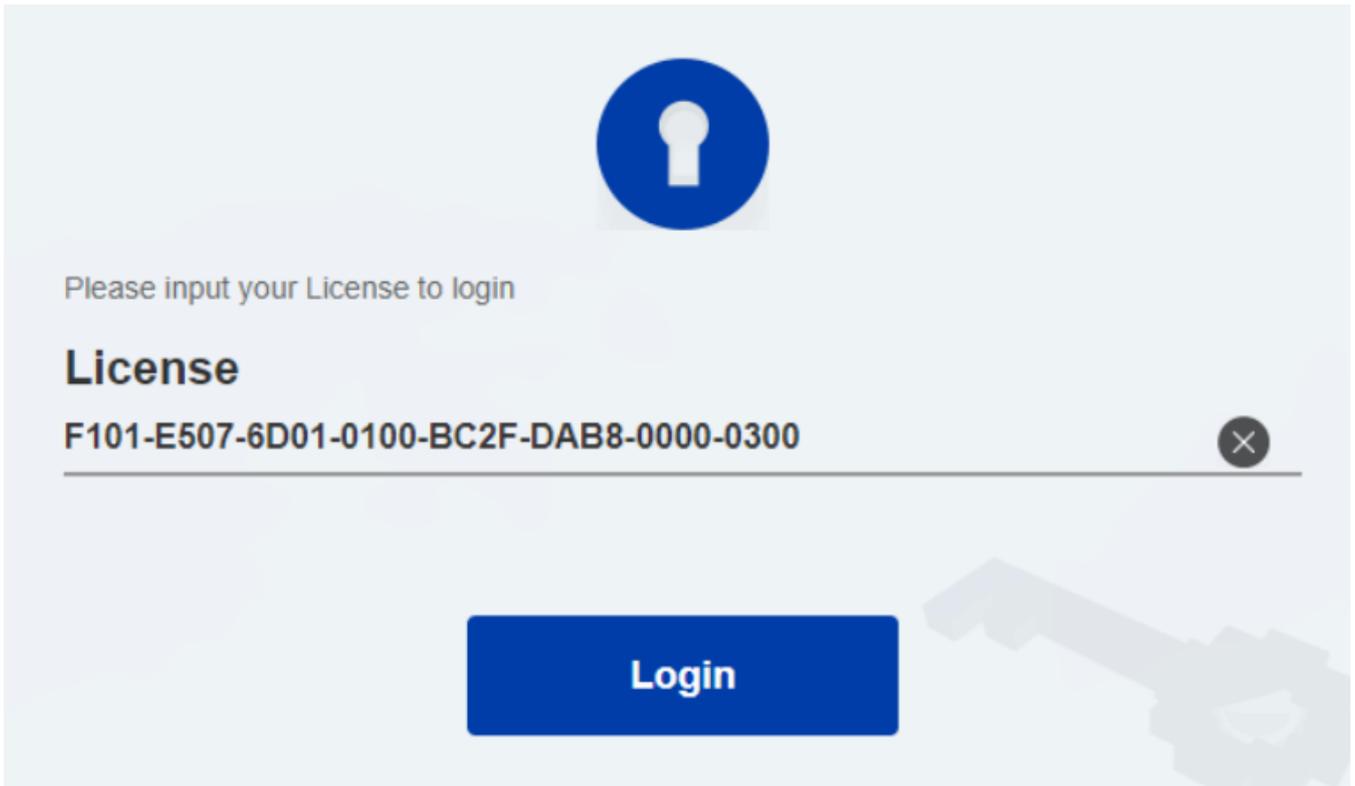
4. Click the **OK** button after the Request file is saved.

5. There are 2 ways to return the license

Online Service

You can access GstarCAD online service center from any computer with an internet connection to download the license file.

1. Access the link <https://license.gstarcad.net/> and login with the license key you get from GstarCAD.



2, Click the **License Management** tab and click the **Return License** button

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

Product	Encryption Type	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2021	Stand-alone Version	Trial License	en-US+de-DE	2020-10-20-2021-10-20	Activated	

3. Choose the request XML file you saved and Click **Submit** button to upload the request file

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

Request XML File

Choose File

Upload File: F101-E507-6D01-0100-BC2F-DAB8-0000-0300-return.xml

Load the credible request XML returned file which created at user client

Submit

Find out the file and click it to submit

4. Download the Response XML from the License Management tab

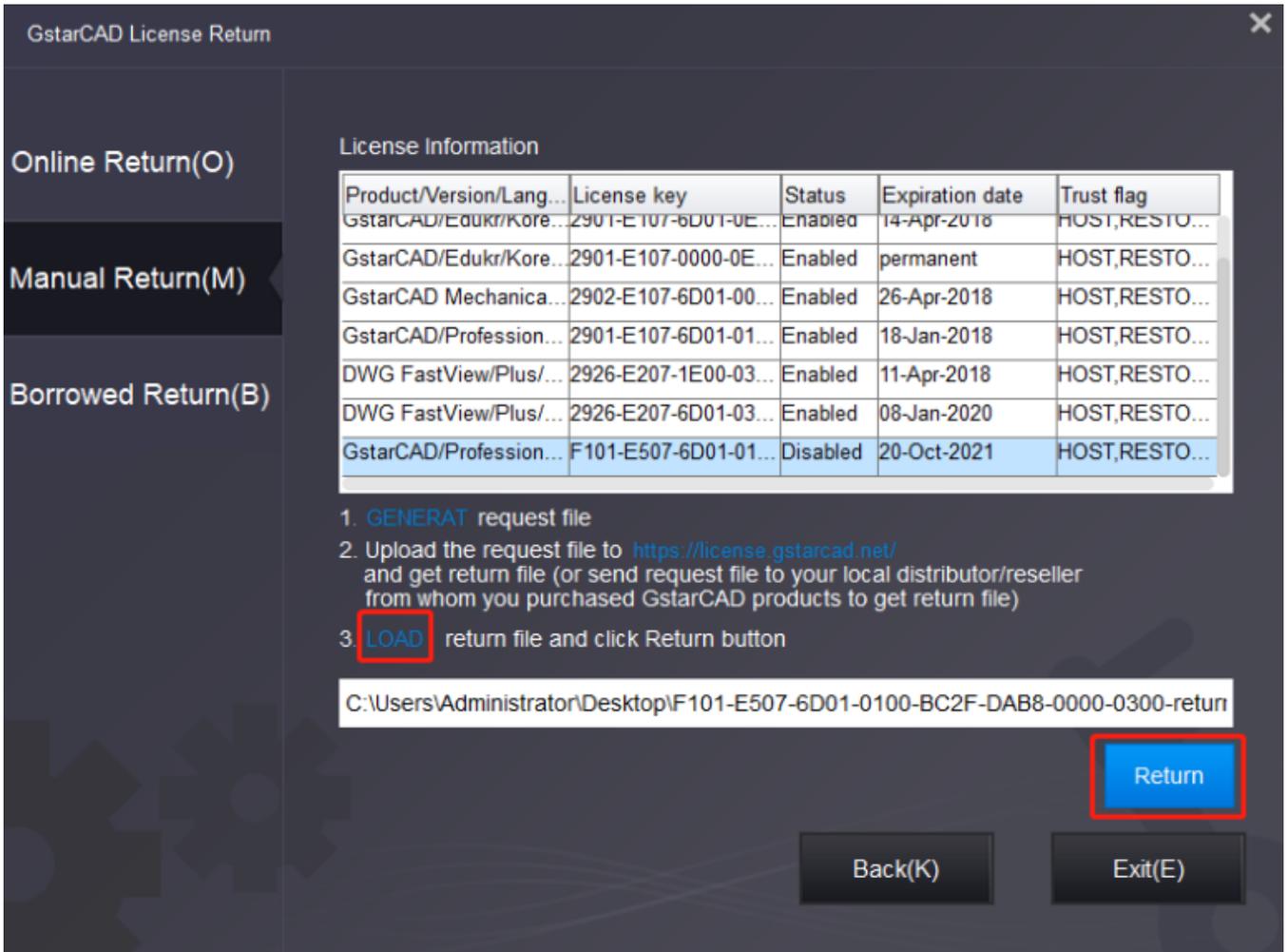
Return License

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

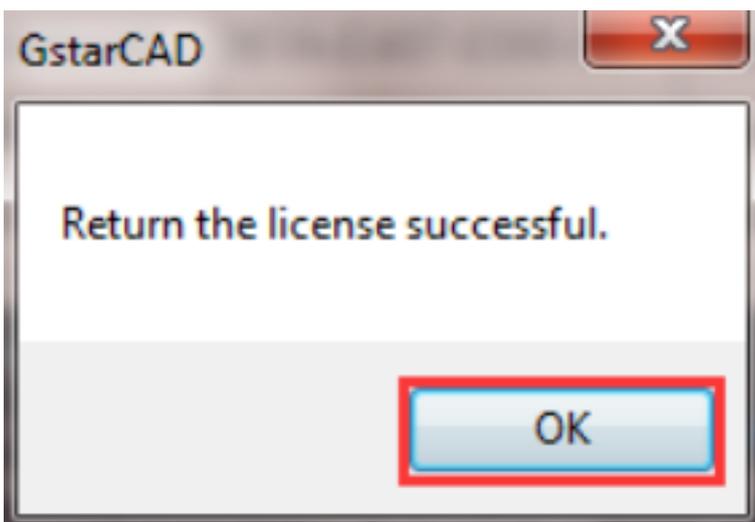
Product	Encryption Type	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2021	Stand-alone Version	Trial License	en-US+de-DE	2020-10-20-2021-10-20	Returned	

Please download Response XML file to activate your product.
Please click "Return License" to return your license.

5. Go back to GstarCAD license Manager, Click **LOAD** to load the -resp-return.xml file and click the **Return** button to return GstarCAD authorization.



6, Then you can see the license key disappeared in the License Information list.



Online URL: <https://www.kb2.gstarcad.com.my/article.php?id=1384>